

## QUALITY POLICY

**OFFICINA TOGNI SRL** considers Quality – as a management system of its business processes – the first factor for the achievement of the Company objectives and for the satisfaction of all internal and external operators with whom the company relates, fundamental for continuous improvement.

*The scope of the Quality System is:*

**Precision machining and manufacturing of mechanical components according to customer design.**

### Objectives and commitments:

- Understand the internal and external context (economic, social, regulatory, etc.) in which the Company operates, in order to identify the needs and expectations of the interested parties and constantly seek their satisfaction.
- Identify in a clear and comprehensive way the requirements of the Customers by understanding their needs and creating the conditions for their full satisfaction.
- Promote the competence, awareness and involvement of all operators by communicating the objectives and involving people in their achievement.
- Ensure the availability of the necessary resources for the Quality Management System.
- Continuously seek solutions, processes, and the appropriate and efficient operating methods that allow us to be technologically and organisationally advanced in all company activities having an influence on Quality, preventing the emergence of non-conformities.
- Give opportunities and stimulation to each collaborator through training, motivation and involvement, to contribute to the constant improvement of the Quality System; provide support to other relevant management roles to demonstrate their leadership, as it applies to the related areas of responsibility.
- Operate in full compliance with the contractual conditions, as well as current legislation and regulations, with particular attention to aspects related to safety in the workplace and the environment.
- Define clear, concrete and measurable objectives by seeking the constant improvement of processes, business performance and the ability to meet the expectations of all stakeholders.
- Maintain cost levels that involve sales prices which, although competitive, allow a profitability that favours the experimentation of innovative solutions.
- Promote the process approach and the use of a risk-based approach.
- Promote greater awareness among staff about environmental sustainability and climate impact.

### To achieve the objectives described, the Management undertakes to:

- Provide guidelines and monitor the constant development, maintenance and improvement of the Quality Management System.
- Ensure compliance with the obligations according to the community directives governing our business sector.
- Effectively communicate the objectives to all internal and external interlocutors of the Company.
- *Maintain and try to improve the environmental impact of the company's activities in regard to energy and water consumption, quality of water discharge, production waste, noise and atmospheric emissions, use of hazardous substances, and the transportation of products and vehicular traffic.*

*The Quality Policy is made available to all interested parties. The Management of OFFICINA TOGNI promotes alignment with the daily operations of all, so that lasting success may be pursued through the implementation of the QMS and of the improvement of products and services.*

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